New R-LINK 2
Software upgrade installation guide

This R-LINK 2 Software upgrade brings the following benefits:
- Up-to-date maps via the R-LINK Store
- Fully enjoy real-time traffic information

⚠️ This upgrade **is only compatible** with Renault vehicles equipped with R-LINK 2 multimedia systems where the **VIN number has been verified** on the multimedia website.
Use the software only on this specific Renault.
Do not install it on another car.

To install the R-LINK 2 upgrade you will need:

Your VIN number

USB key in FAT 32 format (8-32 GB)
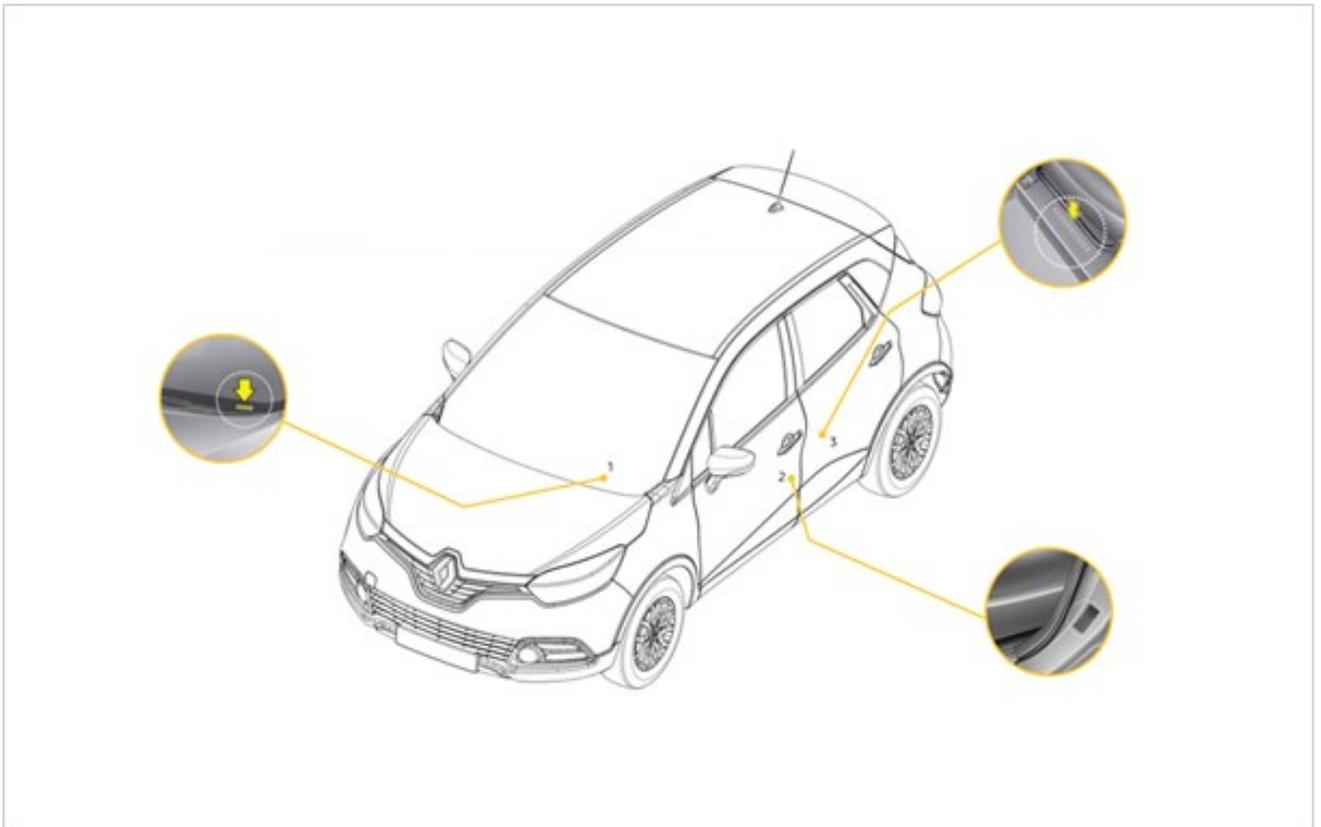
Active Internet connection
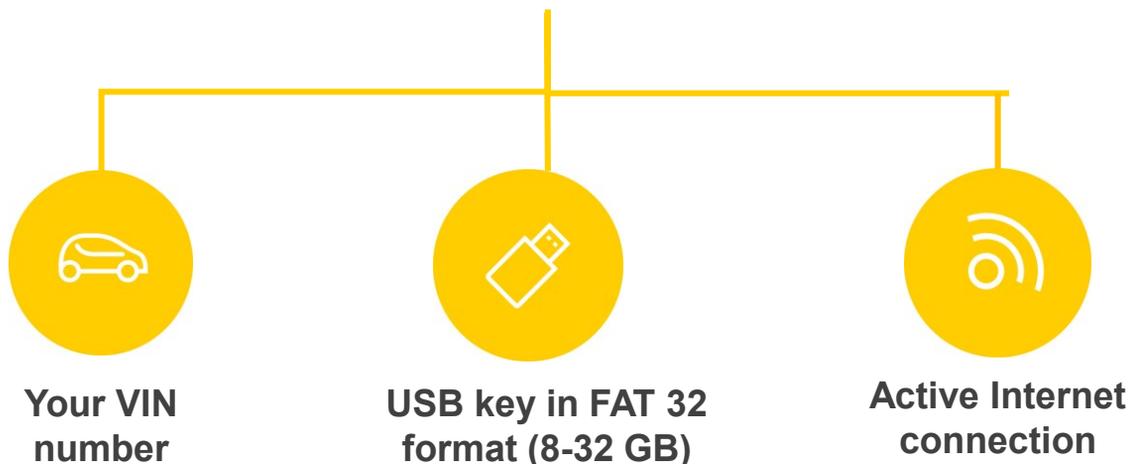
Before you start: Get your VIN number ready

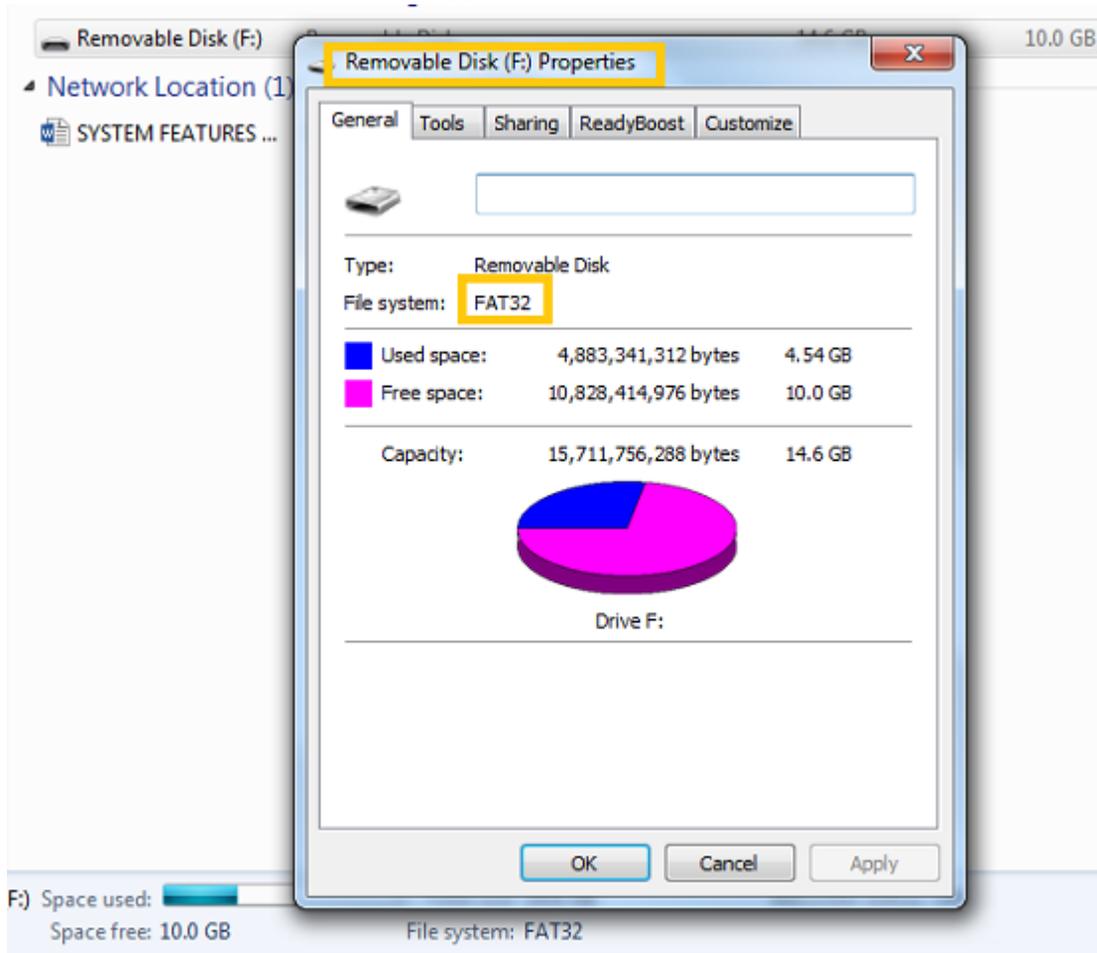You can find your **VIN number** in your car or on your **V5 car registration document**.
This information is <u>mandatory</u> to check if the software upgrade is available for your Renault vehicle.
Please note: VIN numbers begin with VF. They also <u>never</u> include letters "o" nor "i".

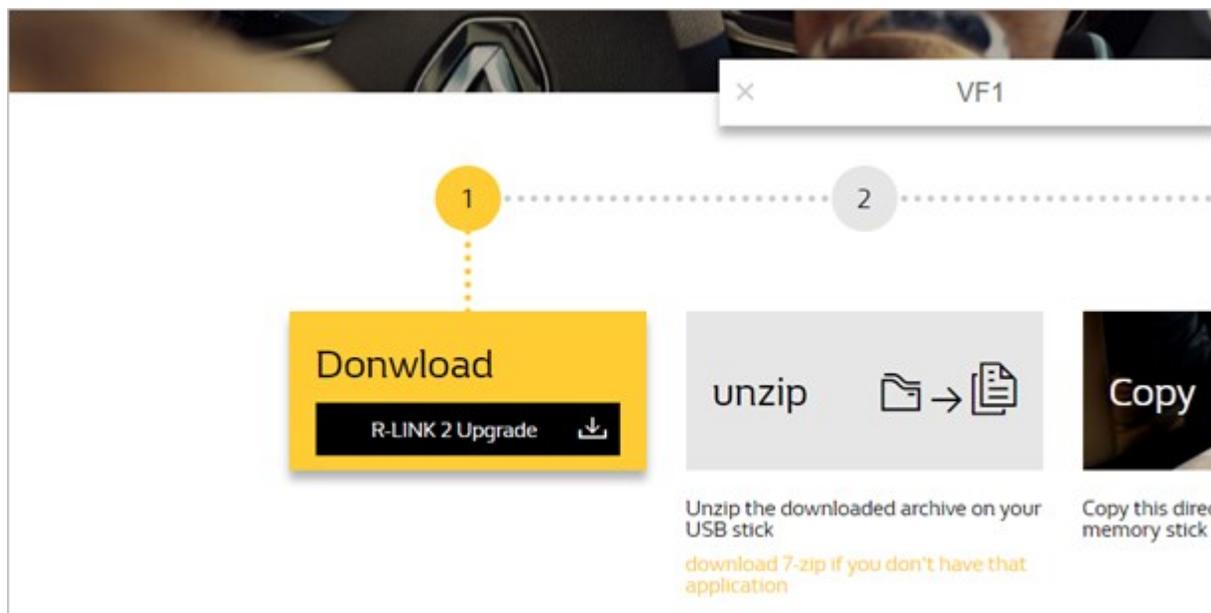💡 To check if your USB stick is in FAT 32 format access its properties (example: right click on PC/ properties).

Make sure that your internet connection is active during the whole process.
Please **do not interrupt the download** whilst it is in progress.

Step 1: Download the software

Donwload
R-LINK 2 Upgrade

unzip
Unzip the downloaded archive on your USB stick
download 7-zip if you don't have that application

Copy
Copy this dire memory stick

Step 2: Unzip the file

Unzip and "Extract" the file you have downloaded. You can use 7-zip (http://www.7-zip.org/) to do this. Then copy the **R-LINK folder** onto the USB key at the root. Keep the R-LINK folder exactly as it is.
Do not rename the folder nor install the software in another location on the USB stick.
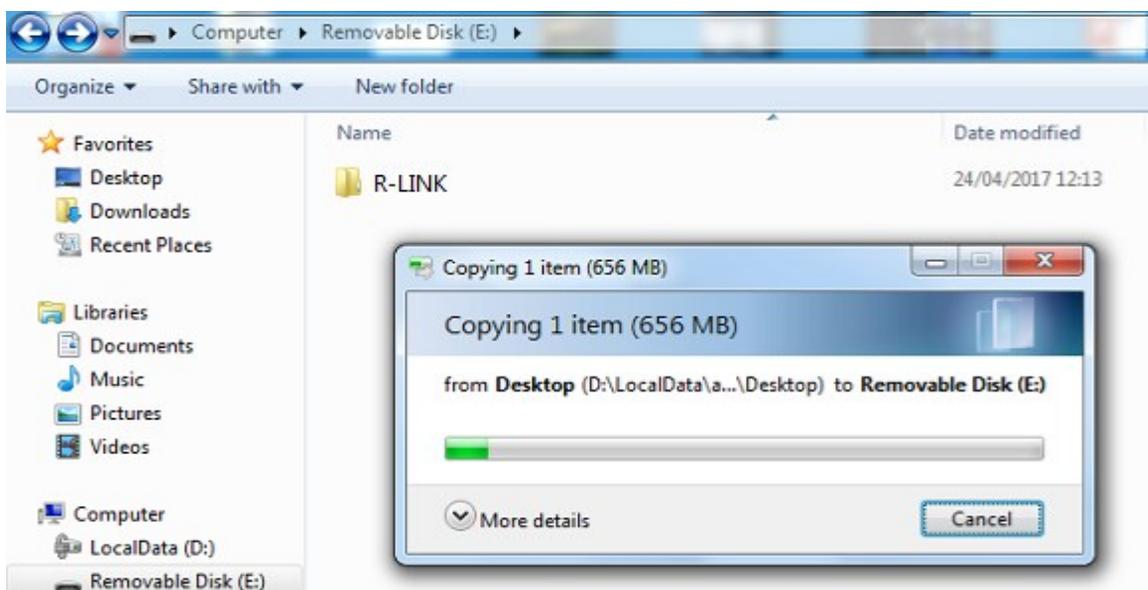
Step 3: View the downloaded file on your USB stick

You can open the folder to check the software has been correctly copied. It should look like this:
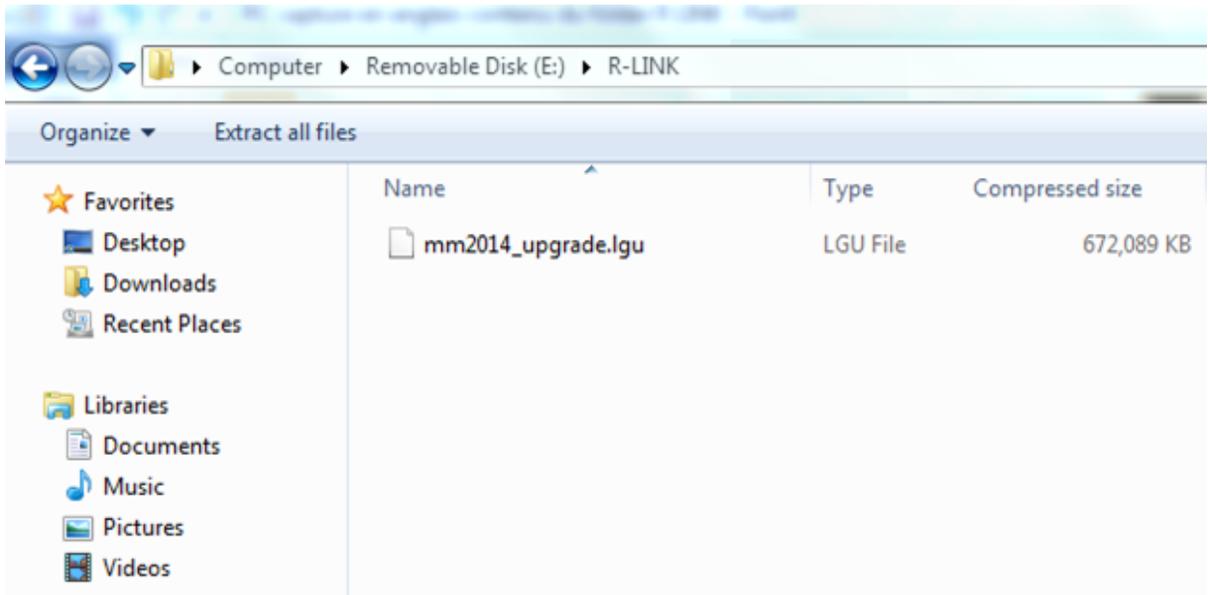
Switch on the engine and your R-LINK 2 system. Plug in your USB stick. The software on your USB stick will be automatically detected. **Please keep the engine running while the software installs.** It can take up to 10 minutes.

Software update detected. Please wait...

R-LINK 2 will automatically check the file integrity. Then the following screens will be displayed. Choose **"Yes" for all screens** to begin the installation process.

Software updates

Software updates are available on the USB stick/SD card. Do you want to install them now?

No   Yes

⚠️ The screen will be black for a few minutes during the installation process. **The R-LINK 2 system may restart several times** during the procedure for safety reasons. Rear camera will neither be available. **Do not unplug the USB**. A message on the R-LINK 2 will confirm that the installation is successful.

System reboot

This operation requires a system reboot and some current information may be lost. Do you wish to continue?

No   Yes
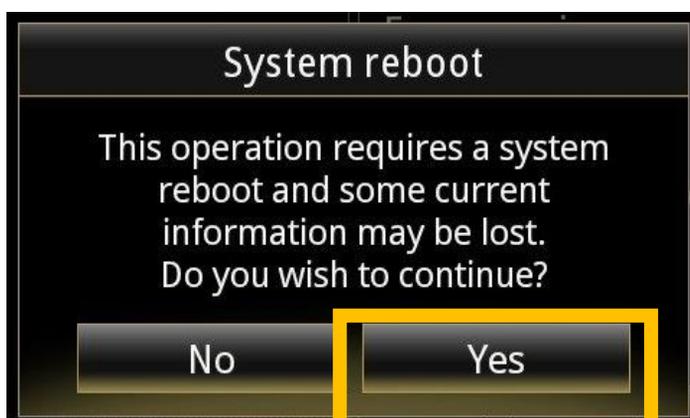
You can now remove the USB stick.

Success of the installation.
New software version has just been installed.
Do you want to remove software update file from USB key/SD card ?
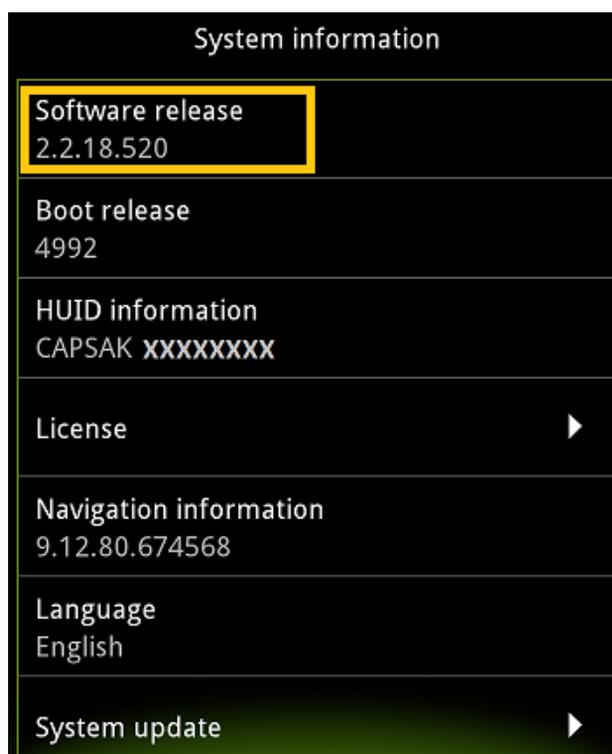
No   Yes

i   Note that the installation of the new R-LINK 2 software will reset your navigation favorites and navigation history.

Final Check

You can double check if the software has installed correctly
Menu->System->System Information.
The sotware version for this upgrade is **2.2.19.200.**

System information
Software release 2.2.18.520
Boot release 4992
HUID information CAPSAK **xxxxxxxx**
License ▶
Navigation information 9.12.80.674568
Language English
System update ▶

Do not forget to check if your R-LINK 2 system has the connectivity activated for LIVE Info Traffic

i Please go to main menu on your R-LINK 2 and check if the connect button is showing.
If connect button showing, follow the instructions below.

↩   Connect   ☰

i Press the "Connect" button. Accept the different conditions to allow connectivity (you can also fill in your email address (optional).

The activation may take up to 72 hours.

Step 2: Activiating Connectivity

This activation comes free of charge with no obligations.
To receive legal terms and conditions, please enter your e-mail:

☐ I accept general terms and conditions of sale. Do you want to activate connectivity now?

No   Detail   Yes